



Boaz Berney
Historical flutes

Terms & Conditions

Waiting time

I try to have most of the renaissance and baroque models in stock, although this is not always possible for all models, types of wood and pitches.

If the model you want to order is not in stock, there is a waiting time of six to eight months, depending on how busy it gets in the workshop and on the type of instrument ordered.

Deposit

If the instrument is not immediately available, a non-refundable deposit of 25% of the total value of the instrument (including extras such as head or middle joints) is required in order to secure the order. The rest of the payment is due when the instrument is ready.

The deposit will not be refunded in the event of the cancellation of the order, but it can be credited toward the purchase of another one of my flutes within one year of the cancellation date.

What is included with the flute?

Baroque and renaissance flutes come in a soft cloth case, while romantic flutes come in a hard case. In addition, all instruments come with a small bottle of linseed oil.

Payment

Payment should be done by direct bank to bank transfer. When the order is placed you will receive an invoice for the payment, which includes all relevant bank details for international transfers. In any case, payment must be completed before the instrument is delivered.

Shipment

I usually use a courier service such as EMS for international shipping. While it is much more expensive than normal mail (50-100 EUR more, depending on the destination), it is the only way for me to send the instrument insured for its full value. Postal costs are not included in the price of the instrument, and will be added in the final invoice.

Guarantee

If played in carefully over time and handled correctly, a wooden flute should serve its owner well for a very long time and will only improve with age. I offer a lifetime guarantee for the instruments that I make, on the condition that they are handled properly, as specified in the care and maintenance instructions. I recommend sending the instrument in for a free check-up at about a year into its life. This checkup includes fine-tuning, re-reaming and voicing, as necessary. This guarantee does not include the repair of cracks or damage caused to the instrument by improper handling and physical accidents. In any case, I highly recommend bringing the instrument back to me for any repairs even if they are not within the guarantee.

VAT

Prices on my price list do not include Value Added Tax. Customers residing in Quebec need to add 7% GST, and 7.5% QST to the prices quoted. Canadian customers residing outside the province of Quebec add 7% GST only.